## KINDER

NEWS FOR AND ABOUT K MART CORPORATION EMPLOYEES

Vol. 41, No. 8

October, 1982



K mart 7209 employee Virginia Shawl and Wrinklez, a four-month-old chinese shar-pei who recently won the Petaluma (Calif.) Ugly Dog Contest. One judge was noted as saying that this dog was "the ugliest dog by any standards." Story inside.



## What's inside this issue

- Barbara Wrobleuski of K mart 3518, St. Louis, MO volunteered her time as a den mother for the local Boy Scouts. She is now just helping out with the Boy Scouts and Brownies. Read about her and her scouts on page 4.
- K care. K care is the service trademark for K mart's automotive service and just another one of the many ways K mart strives to create a friendly, helpful and professional environment. Read about K care's objectives and more on pages 2 and 3.
- Regional News. Debra Jacobs, automotive and sporting goods merchandise manager at K mart 9704, Rice Lake, WI received the President's Award from the Rice Lake Chamber of Commerce. Read about why she received this award on page 9.

#### NEWS FOR AND ABOUT K MART CORPORATION EMPLOYEES

Vol. 41, No. 8

#### His wrinkles won him fame

The breed has been described as an unmade bed on four legs. But for Mr. and Mrs. William Shawl, "Wrinkles" has added a new wrinkle to their lives.

Virginia Shawl works at Virginia Shaw! Works at K mart 7209, East Liverpool, Ohilo and has been with K mart since 1980. Says Virginia, "My dog is rare but he is very adorable and is quite a conversation piece." So much is he a conversation piece that he's been written up in several newspapers including a newspaper firm in St. Petanburg, Florida.

The couple have found their four-month-old shar-pei pup to be highly intelligent, playful, affectionate and very protective. And, as the breeder promised, the dog is remarkably, "instinctively housebroken." By the time this dog matures, he will look like a size five dog in a size 10 skin and weigh 60 pounds.

Virginia who has bred and shown dachshunds and Great Danes became interested in the breed from magazine articles... She located a breeder and after four pups were born, she and her husband brought home the "bargain" of the litter for a mere \$500. It was then that they named him. "Wrinkles just suited him when I was deciding what to name him," says Virginia.

"There are only 1,500 of these dogs in the United States," says Virginia. "I'm going to breed him in a year and hope I'll get a more wrinkled one. I've had many people ask me if they could be in line to get a pup.

The shar-pei was originally known as an all-purpose, general utility dog kept by peasant farmers. It was also known and bred for fighting. Its abundance of skin would protect its jugular vein and allow it to twist and turn in an opponent's grasp.

Wrinkles obviously is totally unaware of all the publicity his kind of breed has created. He romps and plays with the family beagle. The family cat, however, shows his appreciation of Wrinkle's size and strength by running away whenever he appears.

#### DECA Training leaders in marketing and management

This article was contributed by Bob Mezzadri of K mart 3138, Milford, MA.

DECA. The initials stand for The Distributive Education Clubs of America. DECA is the only student run organization operating through the nation's achools, training them to be future leaders in the field of marketing and management.

These students take written and oral evaluations in different occupational categories. There are 14 different events in which one may compote in. There are 6 Chapter projects in which everyone in the chapter praticipate in participates in.

There are seven Competent Based Series Events and they

Advertising and Display Services Services
Apparel and Accessories
Marketing
Finance and Credit Services
Food Marketing
General Merchandise Retailing
Service Station Retailing
Restaurant Marketing and Management

There are four Competency Based Written Events and they

Apparel and Accessories Marketing Finance and Credit Services Food Marketing General Merchandise Retailing

Three Individual Activities: Merit Award Program Phillips 66 Free Enterprise Project

sal DBCA Schol

Six Chapter Projects: Creative Marketing Project Popel Learn and Earn Proj Phillips 66 Proc Enterprise Chapter Project Chapter Project 7 UP/MDA Civic Cor

Project Shoplifting Prevention P Chapter Program of Wor

Students may compete at thre different levels: The District Level The State Level The National Level

Students are elected at the Chapter, State and National level to hold different offices.

The offices they may hold are: For Chapter and State Levels: President Vice-President Secretary. - Treasurer

For the National Level: Provident
Provident
Provident
Four Vice-Presidents (one V.P.
for each of the four regions of
National DBCA)

Students go through a omination period. After bei ominated they campaign and ood enough are elected, by ther students of this

There are five Divisions of DECA. They are: High School Junior Collegiate Collegiate Professional

There is a part of DECA that K mart belongs to. That part is called the National Advisory Board (NAB). NAB is made up of different companies through the U.S. which doeste moral and financial support to the National DECA Program. DECA Prog

Bob has been involved in DBCA since 1981. At that time he held the office of Chapter Reporter. He competed in the Service Station Retailing Series Event. He placed fourth at the District level, third at the State level, and was a 1981 Natio Career Development Conferer Participant.

#### A letter of thanks

From the Richmond Metro Blood Service

Store	Honge	Code
5700 Jeff Davis Hwy.	Mr. Wickham	22
Middebias Turapite		25
4715 Nine Mile Rd.	Mr. Walter	24
5432 Chemoide Dr.	Mr. Story	34
	Total	165

These 105 units can save ove 300 lives in our local hospitals

The positive intangible benefits reflected upon a company with this type of direct community involvement cannot be overestimated. K mart has been a seal community in the control of the c shown a real commitment community well-being the invaluable.

Please extend our thanks to each of the managers and the staff. Their cooperative and willing attitude made those drives possible and the Richmond community is chmond community is debted to them. They she



## K care:

The promise of quality work, professionalism and good advertising



Drive-through bay area at K mart 3511.

"The students spend one of the week in the classroom the other half in an 'on halbb," Glen explains.

There are two different 'hands on' rooms, one fo brakes and front end work the other is for electrical servicing.

In the brake room Climater of the brakes and front end work the other is for electrical servicing.

students per track up, so that they can observe each other and catch any mistakes that might be made. They tear spart the entire brake system and rebuild it under supervision.

They also learn to use the brake bleeder, wheel bearing packer, wheel balancer, tire changer and how to deal with the wave rack and pinion steering.

In the tune up and electrical room there are three working models that represent full engines: one is a GM, one is a Ford and the other is a Chrysler.

On each model, students are given a problem in the ignition system, on the starter and in charging. They go through the entire electrical system by hooking the car up to a trouble shooting system. This will help tell them immediately what is wrong with the car.

"For the management training program there is the Department Manager Qualification Program (DMQP) which covers all aspects of the automotive cervice," explains Mr. Ryland. "This includes the paperwork, customer awareness, competition, products we offer, services we offer, and exactly have to be about customing a. K care service center."

Materials and equipment are updated, the courses are outlined and the program is generally kept in check by Tom McCampbell at the Royal Oak Training Center.

Glen noted that all instructors and training center managers are cross trained so that if there is an absence, they can all move from one training center to another and pick up, almost to the minute, where the absent instructor left off.

Out in the stores, the service centers are clean and professional thanks to a commitment from the employees to keep the area bright and neat. There are usually three to five employees to run the operation, along with the manager who also gets his fingers in an oil pan now and then.

These are now 215 of the new drive-through bay type service centers, plus 89 free standing centers.

While tires and batteries take up the largest percentage of sales in the service areas. Mr. Ryland notes that with the poor sales of automobiles in recent years, the service field is wide open and there are a myriad of opportunities for expansion in the future.

## Satisifed customer praises K care employees for quality work

To K mest 4277 staff, Stockton,

Please permit me with the approximity to express my complete satisfaction with the highly proficient, afficient and professional service and workmanship on my personal vehicles I have received from two of your employees, predominately Mr. Dennis Adams and Mr. Mike Leonis at your Pacific Avenue facility in Stockion, CA. Since I have been receiving automotive servicing from K mart under Mr. Dennis Adams' supervision and jurisdiction, I have received top quality results on both major and minor work on both of my vehicles, and to this date, I have never had to return my vehicles for my reason.

It is a rarity when in this day and age, a customer can receive total satisfaction from auto mechanics. Mr. Adams exemplifies that rare group of efficient professional mechanics whose expertise is axhibited as the highest of quality in workmankip.

Please be advised Mr. Donovan, that Mr. Adams and Mr. Leonis as his assistant, are top caliber mechanics whose automotive service performance warrants this formal acknowledgement and should be commemorated for excelling in the performance of their responsibilities.

Again, Mr. Donovan, Mr. Adams along with Mr. Leonis, have made a highly satisifed customer.

Sincerely,
Enrique L. Lang
Program Supervisor
Stockton-San Joaquin
Employment and Training
Opportunities Department
's note: The

Editor's note: This letter was originally sent to Mike Donovan; District Manager in the Western Region.



Manager of Service at K mort 3511, Gary Danielson, right, discusses some repairs with Shawn Holtzman.



Raymond Van-Den-Broack, instructor, left, at the Royal Oak, Michigan Training Conter, instructs a class in the electrical "hands on" lab.



Norman Vago, left, instructor at Royal Oak Training Center, demonstrates to his class a repair on a brake caliper.



Barbara's scouts doing a skit for Flag Day. Each of the boys wrote their



On a hike. All of the boys got to go into the Mud Cave at Camp Beaumon. They all went in fairly clean, but coming out was a different story.



This was also at camp, where swimming was an activity that earned them a merit badge.

#### Barbara Wrobleuski

# Taking care of her scouts and enjoying it

Barbara Wrobleuski of K mart 3518, St. Louis, Missouri has been doing something for the pest nine years that has taken up some of her "spare time." She's been a volunteer den mother for the local Boy Scouts, a United Way agency.

Way agency.

During that time her duties included attending a den mother meeting once a week, which usually lasted an hour and a pack meeting once a month where parents were invited to see their sons receive their merit badges.

As den mother, Barbara also coordinated activities such as having the scouts make special gifus for Mothee's and Father's Day, cleaning up neighboring yards, visiting local nursing homes during Christmas time, assigning wood and electrical projects and participating in the Shriner's Parade.

assigning wood and technical projects and participating in the Shriner's Parade.

"I like kids and so I like to get involved with things they're into," says Barbara. That's why she became a den mother. She also helps out with the Brownies.

Because of her dedication, she has been able to influence other women into volunteering for the Scouts. "I think the Boy Scouts are good for young boys growing up. It occupies their time and allows parents to participate in their activities and spend time with them," says Barbara. "Most of the time, when parents are invited to an event, we have



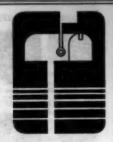
Barbara Wrobleuski

Barbara's troop has also gone on hikes, tours and to ball games. The youngest age in her eroup is eight years old.

Currently, Barbara just helps out with the Boy Scouts and Brownies whenever she is needed.



At another camp, the group finally takes time out to pose for the



In the mail

## **Customer Care** What K mart employees do best

Store 3179 Orlando, FL,

Manager D. Fisher and Staff.

I have recently returned from a visit to Florida. We stayed in the Holiday Inn, on Orange Blossom Trail. We quickly settled in and noticed across the road from us a K mart store. We had never been in one before but after the first visit we went in almost daily.

We were amazed at the truly remarkable value and indeed purchased many gifts, clothing, wine and toys from there.

Of course many of the sizes were different from at home but I had no problem because the staff was so helpful. After a particularly traumatic day when my husband lost his prescription spectacles at Disney World, the assistants managed to find him a magnification for him to survive until we reached home.

I went in on the Sunday morning before we left and thanked the manager for all the help we received from his staff d especially for the courtesy.

Believe me that sort of courtesy and politeness is rare ed in England!

Thank you for everything.

Store 7136 — Madison Hgts, VA — Employee Moses Mickels.

I wish to recognize one of your employees who, while I am not personally acquainted with him, I have come to know him from seeing him and dealing with him for a number of years at another store and now in your

I first came into contact with him about nine or ten years ago when I had some questions about some plants. He took time to answer my questions and went to great care to help me. I noticed then that he treated all of his customers in a very courteous and helpful manner. His kindness is one of the main reasons that I choose to come to the Madison Heights When I was in the store last Saturday, I saw several customers greet him indicating

that he is the kind of person K mart wants and needs to have representing them in dealing with the public, and I thought it was appropriate to let his superiors know that he makes it a pleasure to "shop at K mart."

I believe it is employees like Moses that differentiates your store from others.

store from others.

Store 3501 — Petaluma, CA – Jennie, Ladies' Apparel.

I wish to take this opportunit to write you about exceptional istance I received in your store today.

During my last minute scramble for back to school clothes, I requested a young lady coones, a requested a young lady to assist me regarding several questions I had in the ladies department in sizing and removal of a stain on a blouse. The young clerk, whose name I requested was Jennie. She extended herself with

exceptional courtesy and inquired if she had answered all my questions regarding the garments I was purchasing — reassured me of the store's return policy on the blouse that had the stain in it. If it proved impossible to get the stain out, keep the receipt and money would be refunded, etc. All in all I wish to say this

was an extremely rewarding service that she rendered. Very thorough and completed the exchange with "have a nice evening."

In keeping with my customer advocate belief — positive as well as negative experiences should be brought to light.

Store 9127 - Wellsville, NY -Employee Jackie Moon.

I would like to commend an employee of your Wellsville, New York store for her assistance, courtesy and determination. I recently had a problem with a Homelite chain saw purchased at this store about 18 months ago. Jackie Moon and Manager Steve Marnik both went out of their way to

I took this saw to two Homelite dealers who informed repairing because of a defective oiler. They stated that this problem was common in this model and I should take it back to K mart. When I informed Ms. Moon of the problem she called Homelite in North Carolina and received no help. I then called North Carolina myself and was told to ship it to them at my expense and they would "chec it out." As I needed wood to heat my home this winter this did not help me much. Ms. Moon then talked to Mr. Maraik

Moon then talked to Mr. Marai and he agreed to furnish me a replacement saw or a refund.

I feel that she did a great deal more than was required of an employee and her dedication and determination to satisfy me should be commended. Both Ms. Moon and Mr. Maraik should be proud of their service to K mart. to K mart.

I purchase a great deal of merchandise from this store and because of the service I received when I needed it I will contin to do so.

Store 3448 — Norwalk, CT -John Esposito, Home

I am sending this letter to show my appreciation of the courteous, helpful and patient assistance I received from you employee, John Esposito, the paint department, your E mart store on Rt. 1, Norwalk, CT.

It is rare, indeed that we come upon such service from a department store employee today.

Store 7307 - Payetteville, AR Staff.

I have just returned from opping at your new K mart on West in Fayetteville, AR.

I believe it to be one of the nicest, it is clean, cool and everyone is so friendly and courteous. Seem eager to help

Just wanted to give my honest

Store 9682 - Waveland, MS -Pat Patterson, Autor Manager, George Raid, Bill Pallion, Mechanics.

ve had my ur K Care

echanics, Mr. ad Mr. Bill P

re 3463 - E. Detroit, MI -

The last time we wrote complaining about the batreatment we senior citizareceived at the Eight Mil Gratiot store, but today w to write to you to commistore help for the extra
they gave to us in obtainmerchandise we wanted really went out of please us, from the as manager to the check-counter people. We re it to other senior citiz up the good work. Store 7452 - Cranston, RI -

Manager, Auto Center. Recently, enroute to vacationing in Boston, we stopped by your auto cent stopped by your auto cesser to replace a flat tire we had on the highway. We were both extremely impressed with the courtesy of your auto center's manager as well as the efficiency of the staff. (It was the fastest auto service we had. ever received.)

Congratulations on an auto department you can be proud of!

#### **Executive Promotions**



Martin Gha Martin Chastin has been omoted to Divinional exchandise Manager of Divinio

Mr. Ghastin has been with K mart since 1945. He has managed several Kreage stores, a K mart and served as District Manager in the Southern Region, Assistant Regional Manager in the Southern Region, and in 1974 was promoted to Bayer at KIH. Mr. Ghastin has served in his present position of Senior Buyer aince 1977.



William Smith

William Smith has been promoted to Divisional Merchandise Manager of Division IV.

Mr. Smith became a member of our organization in 1959. He has managed several Kresge and K mart stores, served as District Manager in the Southern Region, in 1977 was promoted to Buyer and Training Supervisor at KIH, and was promoted to his present position of Senior Buyer in 1961.



John Rut

John Ruthven has been promoted to Buyer in Department 25 Stationery and 32 Party Goods and Table Decorations.

Mr. Ruthven has been a member of the K mart Corporation since 1947. He has managed several Kreage and K mart stores, served as District Manager in the served as District Manager in use Central Region, Regional Merchandise Manager in the Central Region and in 1978 was promoted to Buyer at KIH.



Robert Larsen

Robert Larson has been promoted to Co-Buyer in Department #28, Infants' and Children's Wear.

Mr. Larson joined the K mart Corporation in 1960. In 1965 he was promoted to Display and Fixtures of the Midwestern Region. He has managed a Jupiter, several K mart stores and served as a Jupiter District Manager of the Midwestern Region. He was promoted to his present position of K mart District Manager of the Midwestern Region in 1977. tem Region in 1977.

Kathryn Skosich has been omoted to Maintenance promoted to Maintenance Supervisor, Central Regional Office. Since joining the company in 1971 Mrs. Skooich em-barked on a program of studies which has qualified her for a number of increased responsibilities in the number of increased responsibilities in the construction department. She has handled assignments starting with mail clerk to her present position of Supervisor of Maintenance Agreements. We are glad to recognize the effort the has made to advance her career and we are sure she has the qualifications to capably handle her new assignment.

William Russo has been promoted to Manager, Internal Audit — K mart Apparel. Mr. Russo will be responsible for internal audit functions of our

internal autoidary.

He holds a BA degree in accounting from William Patterson.

College and has held positions in the financial area since joining the the financial area since joining the K mart organization in 1979.

Russell Jones has been remoted to Manager of Operations Research.

Mr. Jones began his career with K mart in 1973. In 1979, he transferred from K mart store #4105 Ann Arbor, Michigan to

the financial planning department.

Mr. Jones' background in store operations, financial analysis and computer science has prepared him well for his new responsibilities. In addition, he holds, a bachelors degree in business administration from Eastern Michigan University and is currently working on a Masters in business administration from the University of Michigan

#### **Anniversaries**













M. Weir, K meet Many M. Abbell, KER Form Heads, B1, 35 Troy, MI, 30 Years.



WL 30 Year, Mt. 30



Phyllis A. Copp. K meet Lillian Thomas 3317, Bucu Rason, FL, 30 253, Chicago,









M E. Rid 3406, Chi 25 V







P. Childs, K. mart. Bultimore, MD, 25













er, E. cont 4106, York

Margaret M. Steper, E. comit 4100, 7 25 Years. Burden L. Philor, K. mart 3149, Ste

## Retailing terms

CO-OP MONEY — CO-OP is an abbreviation for co-operative money: What the ven-der contributes toward helping retailers promote his goods.

CREDIT HISTORY . record of the customer's account indicating home address, employer, account activity, credit limit, delinquoscies (past or present), and other miscellaneous credit data.

CUSTOM HOUSE - A government office, often at a seaport, for collecting customs, clearing vessels, etc.

CUSTOMS — Duties im-posed by law on imported, or less commonly, exported goods; the government department that collects these duties.

DATING — The "deadline" for paying for the goods. Parpose is to allow a reasonable grace period of time for store to sell merchandise.

DEMONSTRATOR - A salesperson who devotes all of his or her seming time to a gre-manufacturer's product.

DEMURRAGE - The deter tion of a freight car or vessel beyond the time allowed for loading or unloading, and the subsequent charges made for each detention.

DEPARTMENT AGER AND/OR BUYER — Line management. Merchandiser (both buying and solling). Analyzes demand, maintains be-Analyzes demand, maintains ba-lanced stocks; keeps eye on competition, watches market trends and developments.

DIRECT SHIPMENT -Merchandise purchases which are designated with quantities of each item to be shipped direct to each branch store.

DESCOUNT — (see "cash discount" or "trade discount").

DESPATCHER — The person or agent responsible for promptly routing and sending merchandise to its destination.

DISTRESS MERCHAN-DISE — Merchandise which, for any reason, must be sold at a sacrifice at either the wholesale or retail level.

DIVISIONAL MERCHAN-DISE MANAGER (D.M.) — An executive charged with the responsibility of merchandising and operating a group of related

D.O.I. TERMS — (Date of avoice). The dating of the in-poice based upon the invoice

DOMESTICS — The name originally applied to the yard goods from which shoots, pillow cases, towels, etc., were cut. Now broadly encompasses finished products in this classification.

Direct') DROP SHIP -- (See "direct

DUN NOTICE — A follow-up reminder mailed to a charge customer to call attention to a past due condition on the past due condition on the count. Such notices are prepared by the collection department to stimulate payment from the customer. (also "Dunning notice").

DUNS NUMBER - A st ard numbering system used to identify a firm. The number is issued by Dun & Bradstreet. It is a nine position, mod ten checkable, number and has a standard print format of 90. standard print format of 99

DUTY — A specific or ad valorem levy imposed by law on the import or expert of goods.

E. O. M. TERMS — (End of mosth). A term indicating dating of the invoice is based upon the end of the current

END SIZES — The extreme sizes of an assortment, smallest and largest, which the store sel-dom carries in depth.

EXCHANGE DESK station on the selling floor for the purpose of servicing ex-changes or refunds.

EXCISE TAX - An inland tax or duty on certain commodities levied on their mufacture, sale, or consumption within the country.

**FASHION MERCHANDISE** - Types of merchandise which have a short effective selling life or which is highly sensitive the influence of fad.

#### In Memoriam

or Bryan, on Jamey 30, from Errago 6s nos, hell. He Bred in Whaten. time Callere, on February 7, from Errag Calmed). She hand in Whaten, hell. o. Jam Carney, on Polenny 6, from 62 7459, linten Bryan, Lef. She Bred in no Spatia.

mer 340°, Balen Belage, A.A. See the B. Dechard Spinger, and State S. Gener Konge at March S. Gener Konge B. Affec M. Changa, an March M. Gener, M. M. March S. Channelle, and March M. Gener Konge M. Demeth, M. G. He Stool or Donath. Make I Committee, on March 7, Stoon Konge SB, Gener Howe GT, She Hord in Handman, M. Mart Davis, on March 15, Stoon Konge 91, Dan Melines, L. He Hord in Chin Melana. Amen Dackard, on Polanacy 17, Stoon K. march 267, June 1988, pp. 1888. See 1889. See 18

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Thirds, OH. She Bred In Thinks.

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Urbann.

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6284, Den Prisiene, IL. Size löved in lift Gause-Village.

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Author Medicki, on April 10, down K. mest 5288, Sent 6488, San Angard, T.K. San Fried in Parisdicklings.

David O. Williag, on Phisnacy 27, from K. cant 5288, Sandy, UT: Be 1904 in Saniy.

Salidy Medicas, on Phisnacy 77, Sin Sani Is Raphar 6488, Shanjamann, VY. San Sani in Raphar 6488, Shanjamann, VY. San Sani in Raphar 6488, Shanjamann.

ry Myon, on Maris 30, Stone K court 4600. managers, El. She Bread in Minessing

Stemmington, H.: The Broad in BitteningsHay McWhinier, on Much 27, these Kampel 125. Southfalls, McS. Stein Stem in Plact.
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Lyls Problem, and Much 8, them K Gange 460, Mandaugen, McJ. She Broad in St. South Mandaugen, McJ. She Broad in St. Jacob.
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McG. McG. McG. She Broad in Carolina.
McG. Roberts, on March 3, them K Kampe 482, Claveland, OH. She Broad in Carolina.
McGris Robinson, on March 3, them K mare 4881, Prosecots, Pt. Lived in Electrica.
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on W. Hennism, on April 6, from PWS et Wayne, 194. She lived in New Post chey, FL. id Melesy, on March 6, Stop K mapt 9. E. Liveston, COI, No Stop In Stor

ly Hellman, on April 9, from Emographic leveland, QE. She lived in Circulant

Paula Jusquis, on Followary 25, fram K mart 9651, Darville, KY. The Boot in Stanford. Allon Kink, on April 30, from Krongs 6, Bay City, Mf. She Bred in Picconing. Music Mf. King, on Morch 50, from K must 4950, Pinnburgis, PA. She Bred In

Pinsbergh.
Ronald J. Kolsser, on April 19, from K op 4339, Otmard, CA. He lived in Changli. Maryanet Laing, on April 9, from Kinng 162, Manufield, CH. (clause), Sue lived

Lyons, on April 30, from K mart Monsic, PA. He lived in Messic. (Cont'd. on Back)

## From the regions

#### Lost and found

K mart 7288, Louisville, KY — A customer came into the store recently, reports Denise Horn, and lost an envelope containing money. Realizing that she didn't have the money while she was in the checkout line she immediately went to the service desk and asked the employee if she could hold the merchandise until she returned with the

She believed she had lost her oney at the bank.

Later when she returned she explained she had not located the cash and then purchased the merchandise she had on hold. In the meantime, two employees, Becky Summers and Lisa Farmer, had found an envelope containing \$107. When they went to the Service Desk to report the money, Barbara Alvey recalled the customer misplacing her money. She then called four banks in the area before finding the customer's bank.

She inquired about a women cashing a health insurance check which she had remembered from her conversation with the customer. With this information. Barb was able to trace the name and phone number of the owner. She then called the customer and returned the money to her. The woman was very grateful to Becky and Lisa for being such

#### Stowaway mouse rings sales

K mart 7101, Bowling Green, - Pat Hurd reports that last week she was called to the store front by the service desk employee, Freda White, who



**American Cancer Society** 

thought that either the was seeing things or there was a ghost at her refund register.

Although Freds stepped five feet from her register, it would print out a variety of sales at random intervals.

Store Manager, Mr. Fortier, took a reading, tried to clear the register, and made it go into various modes. Still, when he walked away, the register would walked away, the register would begin to print refunds on its

The NCR service representative came to the aid of the confused employees, but was also puzzled at the strange actions of the computer register until the apparel DM, noticed two beady eyes staring at him from inside the register. A mouse had crawled inside the machine and was running around on the controls.

One of the assistants caught the culprit in a paper bag and took him outside to set him free



dicrafts made by 4268

#### Handicraft winners

K mart 4268, Muncie, IN An art fair? Craft Sale? No, it's on winners from the Delaware County Fair won by employees from 4268, reports Millie Martz.

Rose Ramsey has made many beautiful crocheted pieces. This year she was persuaded to enter some in the county fair and won two bine (first place) and two red (second place) ribbons in the needlework division.

You'll find Nancy Watkins searching the roadsides and woods in her spare time, all year around, for items to use in her dried flower arranging. She also makes cloth flowers, bees and butterflies. She was pleased to win two blue ribbons at the fair for her flower arrangements.

At the county fair, Millie Martz took five blue and one red ribbon in the Fine Arts division for her oil paintings.

She went on to win a pink (fourth) and a yellow ribbon (fifth) for her tole painting at the ladinia State Fair.

#### Delta Queen cruise

K mert 4173, Cincinneti, Ohio — Cindy Willman and Mary Beutler won a four night cruise for two aboard the Dela

Queen Steamboat, round trip from Cincinnati, recently. The cruise included: sailing night buffet dinner, captain's welcome champagne reception full-course breakfast, lunch an dinner daily and the control. dinner daily, and the captain's

dinner daily, and the captain's farewell champagne dinner.

The girls had two shore tours: One in Gallipolis and the other in Ripley, Ohio. Both tours were very interesting and were mostly about the Civil War Era.

When asked what was the most researche near of the

most memorable part of the cruise, Mary Beutler replied "playing the calliope." Cindy felt the kite flying was

best because she could never get a kite up before.

Everyone on the boat was friendly and the food was

Intentry and one roto was delicious.

Getting to go all over the boat was great and Cindy and Mary did just that.

Dining with the Captain was both happy and sad for it meant the end of a joyous and happy

#### Suggestion winner

Kresge 658, Barberton, OH

— Eric Thomas, assistant
manager, was given a Certificate of Award by the Suggestion

System Committee.
Eric's suggestion related to
the management training
program questionaire and the use
of a communication audit.

Eric graduated from Ohio University with a B.S. in communication and a minor in agement and general ness administration. While

#### Volunteer cheers nursing home

K mart 4194, Wyoming,
- Fran Neblett uses her day
aring the week to donate
me to the Reading Ohio
ursing Home.
Her main objective is to
accourage, uplift, entertain
stablish a light atmosphere
to otherwise dark and dism

These people are f have a friend like Fra not received an award for her efforts, but wi there is a sense of c achievement, because





sthan Logan fashion show at K mart 4183, Woodhaven, Ml. ng from left to right: Elizabeth Broughton, Joanne Consiglio, Pa ng, Ed Olson and Rene Vermette.

#### Worlds Fair dancer

K mert 3315, Ashland, KY -George Haines, area merchandiser, belongs to a dance troupe and had the great honor of representing the state of Kennucky at the World's Fair in Knoxville, Tennessee, this past

The troupe performed old Kentucky folk dances at the pavillion where the Kentucky boothes were desired. oothes were stationed.

La Verne Cripple reports that the employees of 3315 are proud of George and that is was quite an honor to perform at a fair attended by people from around

#### Photo winner

K mart 9018, Huntington, IN

Kay McDaniels won second place in the Huntington, Indiana Pioneer Days Historic Photo Contest for her shot of the long abandoned Eric Railroad Station.

For the past three years, Kay's photographic expertise has won her first or second place.

#### Football visitor

K mart 4009, Washington, PA

Tom Beasley, defensive linemass for the Pittsburgh Steelers visited the store recently during a promotion for the 50th anniversary of the Pittsburgh Steelers.

Tom was one of the heroes of a game where he stopped the offensive charge of the Cincinnati Bengals by blocking a 39 yard field goal by Cincinnati's Jim Breech. After that, the Steelers were able to capitalize and win the game.

For the 50th anniversary, 4009 hyped Tom's visit by displaying various items and articles for the appreciative fans to purchase such items as knit hats, mugs, craft items, shirts of various descriptions and sweat suits. Tom freely autographed his photographs for anyone who wanted one.

In response to questions Tom said that he was from Blue-field, West Virginia but was now living near Ruff Creek, nnsylvania. Someone inquired if he ever were his Super Bowl Rings and he said that he kept them in a safety deposit vault and feels that they wouldn't look good on his hands anyways, which have been battered during the football game



K mast 3498, Frackville, PA had a softball game during their store picnic. The women employ Martians, clashed with their male counterparts the "Challengers." Final score; 14 to 3, K. Pictured are the K martians. Front row, L to R; Anxie Grady, Rose Zimmerman, Joan Ga Maryann McCoy, Bonnie Spicles, Natalie Testen, Lian Dornsife, and Mary Lou Bright. Back Shoron Gomesky, Dolores Miravich, Chris Groody, Chris Mehlbaum, Janet Doan, Grace K. Luzusky, Barb Klementovich, Jackie Kimmel, Lori Anne Mengel, Jane Hoffman, Joann Ko



Sporting goods employees at K mart 9606, Lexington, N.C., startes hunting season off with a bang by dressing in camouflage attire on og day of the season. Sales were up 25% in the camouflage ware, as item was sold. Overall sales for the day shot up 67%. Picture left to Dobbie Mitchell, Jeff Hurt, Dorinda Stewart, Darrin King, Jamie S



Office personnel, Marilyn Johnson of Kresge 165, Boston, MA. found photo of a group of Kresge employees taken in June of 1940. Man Johnson's aunt, Edith Regan is the third lady from the right. The p was taken outside the Kresge store located at Fields Corner in Dorche

## Brave employee

9704, Rice Lake,

into fla

into flames.

Later, when asked about the incident, Debbie said, "I didn't panie. I don't know how I did it, but I just didn't panie."

Debbie has since been honored with the Valor Award of the Wisconsin Sheriff's and Deputy Sheriff's Association at a dinner meeting held in Oshkowh and also in the city of Rice Lake, where at their annual dinner meeting, the Rice Lake Chamber of Commerce presented her with their President's Award. esident's Award.

#### They call her Twirp, but she's a real doll

but she's a real doll

K mart 7458, Lee's Summit,

MO — Dans Barton, sporting
goods, recently placed first in
the handenade doll competition
at the Minsouri State Feir in
Sedalia, Minsouri.

Dana's first place winner was
a creation of porcelain,
handmade in her home. This
was the highest finish to date for
Dana, a two-year veteran of
dollmaking. In 1981, she placed
third in the same competition.

"I am what may be termed a
'do-it-yourneifer,' " said Dana.
"Dollmaking helps me to relax
after a hard days' work."

When the doll, affectionately
named "Twip," arrived at the
State Fair, Burton knew she was
up against strong competition.

"I seriously thought that
Twirp might place as high as
second, maybe even first. There
was one strong challenger that I
thought would win it. I was
overjoyed when I heard the news
that 'we' won the slike. When
she started out in October of last
your as just another doll, I had a
feeling that she would be
something special and she was."

Dans has been involved in the
art of dollmaking ever since she
saw her first doll at
Santa-Cali-Gen Days, an amusal
arts and crafts festival. She then
began taking lessons but her first
try at this new art form was not
completely successful.

"While I was morking on my

try at this new art form was not

completely successful.
"While I was working on my first doll, I was seriously asking myself how I ever got into this, but when I finished her I was so but when I finished her I was so proud of myself that I attempted another one and was hooked," Dana said. "I make dolls now for the enjoyment that I get out of it. Dollmaking is something that you can share with yourself and others."



irp", a procelsin doll made i Burton, K mart 7458, Lee mit, MO.



aryAnn Hanson (ces mart 4051, Eau Cle olds Tagina, the mag at she and her daug at olther side of her cerhandise meneral

#### It's magic

It's magic

K mart 4851, Eau Claire, WI

— Tarma might not mean anything to you, but to the employees at 4051 Tarma has a special magical meaning.

MaryAnn Hancos, general effice bookkeeper, and her daughter Gail Chapman are the creators of Taram's magic wands. They were inspired about four years ago when they visited the Rominanche Festival.

The festival is located in Sankspee, Minnesota, southwest of the Twin Cities. They wanted to make something unique and

to make something unique and that would warm the hearts of

e young. Thus, Tazma's magic wand

was created.

To become part of the Festival, one must apply. The application is then looked over very carefully. Preparation is a

year long event.
In making the wands, each is hand sewn, stuffed, placed on a dowel and a note is attached explaining the magic of Tazma's

wand. Tazma is an absent-minded

#### Puerto Rican queen

K mart 4154, North Aurora, IL - Lydia Romero was crowned Queen of the Puerto Rican Community of Aurora, Illinois. She has been an employee at 4154 since May, 1981 and was crowned in June

of this year.

Lydia rode with her court on the lead float in the Puerto Rican Parade which was held in downtown Aurora.

#### Fund raisers

K mart 9513, Corbin, KY -Employees and their families put

Carl Heton a

Manager Carl Heron and some other employees were precent. Money for this cause was raised by bake sales, a two drusnange sale, cotton candy sales, two car washes and on day the employees stood out the hot san to collect at road blocks act up in front of the store. There were also two raffles for Raggedy Ann and Andy dolls and a large fern.

#### The guiding blue light

K mart 9082, Durant, OK —
One night when business began
to slow down, Estell Shoopman
did a blue light special at the
front of the store. Just as she
closed the blue light, two ladies
rushed into the store and asked,
"Are we soo late for the
special?"

apocial?"
They explained that they were from Dallas, Texas on route to Atoka, Oklahoma and saw the blue light from the freeway. Easell told them that they could still purchase the item at the special price, so they bought several and want on their way.

#### Hawaii winner

K mart 4218, Appleton, WI

Is winning just by chance? Is
it all luck or is some skill
necessary? K mart 4218 han in
its midst a number of winners,
reports Bette Jane Koeffler.
Georgia Waters entered a
contest on radio station WYNE
entitled, "Tell a friend about
WYNE."

She told all of her coworkers

#### Dance-a-thon

mert 3367, Chalmeter, Landele Isbell descod for those

For 17 :

ded certificates

A-Thou participate

a awarded a speci-



K mart 4216, St. Louis, MO – Recently, 4216 was honored by the Mehlvilli School District for their continued cooperation in the C.O.E. (Cooperation Cocupational Education) program afferred at Mehlville High School. This starre joined the program in 1970. The first student at the time was Christine Craig. Christine still works for the store and is now full time in the parden-patio area. Above, Store Manager D. W. Guide, left, in accepting a plaque from Superintendent of Mehlville School District Dr Thomas Blades. The inscription on the plaque reads: K mart in appreciation for dedicated service to the Mehlville School District 1982.

#### Sidewalk sale

K mart 9292, Cleveland, MS

A recent sidewalk sale came off with remarkable success as people could not resist passing it by. There were clothes of all types for men, women and children and goodies such as toys for tots were there for everyone to pick through.

All the walking, rambling and buying made everyone hungry, but of course, 9292 was ready for that. Hot dogs and foda hit a record price. For only 19¢, one could purchase a hot dog and and do and the second purchase and they seem such low prices.

After all the excitement that was going on the outside, the public couldn't resist coming inside to take advantage of all the blue light specials.

#### A sure shot

K mart 7228, Sanford, FL — JoAnn Brown is nicknamed the Gun Shootin' Grandma by friends because she is a whiz at the rifle range

What makes JoAnn just a little different is that she uses a 32." muzzie touter time. Take into consideration that she only "stands 60" herself and you can just see how good she must be.

Since she began competitively shooting her powder and ball rifle about six months ago she has regularly finished first in the ladies division of the black powder fun club.

In fact, JoAnn is so accomplished that out of 86 contestants, including men, at a recent match JoAnn finished a very respectable 14th.

#### 13-year-old college student

College student

K mart 4333, Anderson, SC

Patricia Worley, daughter of employee Shirley Worley, in the first 13-year-old to qualify for college work at Anderson College.

Trisha is an eighth grader and is doing college level work designed for 11th and 12th grader suddents at Anderson College.

Trisha remembers reading the newspaper as far back as the first grade. Her favorite subjects has always been social studies and her ambition is to major in physics and then study modicine.

#### **Furry shopper**

K mart 9241, Richfield, UT Everybody shops at K mart and a recent happening supports that saying, reports Marcia

that saying, reports Marcia Barnum.

A recent shopper, Joshua, was not the run of the snill shopper, but he certainly was friendly.

Mr. Rose, store manager, was outside with some other employees visiting on their lauch, when they noticed a raccoon (Joshua). But before anyone had a chance to say or do anything, the raccoon came over to Mr. Rose and without massing a step, climbed up his pant log . . . from that point on he was part of the store and won every one's heart. Joshua stayed with the people in the office. Before long, his owners realized that they were missing a part of their family and came to reclaim Joshua. They had left him in the car while they went shopping and he escaped.

Joshua lives in Idaho, but 9241 hoppes that he visits sometime in the future.



Joann Brown of Emant 7228, Sanford, FL.



Above and below, Tracey Eddy from E mart 3 and from E mart 4078 outlitted in clothes fro ready themselves for a part in a new tolevision



#### Matinee at the Bijou

K mart 3298 and 4078, Boise, ID — Tratey Eddy, 3298 and lamband Val Eddy, 4078, were among the few to be cast in the opcoming television production of "Matiese at the Bijos." It will be produced by Bob Campbell.

Campbell.

On a Saturday afternoon in October, the PBS station will air the program in the United States.

the Bijou and tilary overseas stations.
"Matinee at the Bijou" takes a look into the past at the "30"s and '40"s when Saturday and '40"s when Saturday were spent at the low price of j

Tracey and Val traveled Kalauch Falls, Oregon alo with Video Interface and D Design for the two day sh

#### In Memoriam

Could be a served of the served of the served of Court of the served of

AR.

Olis Morris Raybon, on Agell 14, from
GDC, Newman, GA. He lived in Griffin.

Carmine J. Scott. in May, from Kroge 262,

Waterbury Ct. He lived in Waterbury

Manchery Ct. He lived in Waterbury

Waterboure, (Cleud). He lived in Pamman,
Nd.

John T. Stiese, on Agell 21, from Brocklyn

Hell.

John T. Stiese, on Agell 21, from MRD.

John T. Stiese, on Agell 21, from MRD.

Catoline L. Sutton, on May 22, from Kronge 103, Jackson, ME. She lived in Jackson. Joseph Gilbert Tate, on April 19, from K mart 4180, Louisville, KY. He lived in Louisville. Lanie Music Wester, on April 30, from K mart 4450, Raleigh, NC. She lived in Raleich.

Raleigh.
Ellen C. Wittwer, on April 18, from Keege 123, Southfield, Mr.
Flora Wray, on April 15, from K mart 3068, Knonville, TN. She lived in No. Haledon,

Oct. store openings

Ma	gion Location	Opening
	7500 - Romso, Mt	October 21
C	7562 - Cincinneti, OH	October 14
	3202 - Westwood, NJ	October 21
В	3532 - Orange, CT	October 7
E	7508 - Shamokin, PA	October 28
E	9755 - Elizabethtown, PA	October 28
M	3588 - Naporville, IL.	October 21
9.6	7474 - St. John, IN	October 7
8	7531 - Hisson, TN /	October 21
	9767 - Street EE	Outshes 2

### KLINER

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#### Youth's imagination

The following letter was written by nine-year-old John Kempf, son of employee Kathy Kempf at K mart 3193, Mariton, NJ. It was addressed to personnel supervisor Elsie Taylor.

Dear Mrs. Taylor:

I was wondering if during the summer I could take a job at K mars. I could clean up the toys and put things on the shelves. All I really want is maybe \$1 or nothing. All I really want to do is help K mars.

Signed: John Kempf

P.S. I could ride with my mom.

Rings, Kites and woolen socks, caffee pots and cuckoo clacks, kids books and teachers chalk.

Boy the things they have in stock.

Girls coats and boys shirts, men's slacks and women's skirts, girls dolls and boys sweaters, stationary for fancy letters.

Classmate pencils, teacher's books, clerks thet don't give you dirty looks.

Boys tracks, baby's rattles, war games for boys to fight battles, mothers dresses, fathers thes, cupcakes and cherry pies, gold cokes and grape slurpies, better watch out you'll get the burpies.

Children's jackets, tennis rackets, hair barrettes and stuffed pets.

I haven't even begun to start of all the things they have at K mart!

Written by Kathleen Stout about K mart 4116, Modesto, CA, who received an A+ for her poem, which was for a school project.





Together, we can change things